

FourPL Provide BlueYonder TMS Support for Linfox Digital Freight Network – South 32

“It was a pleasure to work with FourPL. Their flexibility and professionalism was the right ingredient to ensure the success of our project.”

Juan Sosa, Linfox Solution Lead, Bulk Freight



ABOUT THE CLIENT

Linfox Logistics is Asia Pacific’s largest privately-owned logistics company, with operations employing more than 24,000 people across 10 countries. Their multinational team delivers more than \$60 billion in food, medicine and resources each year across a network of over 200 warehouses and distribution centres.

South 32 is a Linfox customer, a mining and metals company headquartered in Perth, Western Australia.

THE CHALLENGE

The Linfox Digital Freight Network (DFN) project is designed to streamline the freight movement and the logistics operations across Linfox business units. The project’s purpose was to replace current manual operations, including paperwork, spreadsheets, phone calls, and manual data entry, with an integrated solution using Blue Yonder TMS, MTData, and SAP as main components.

After the implementation and integration of Blue Yonder TMS and MTData went live in April 2020, the project faced a number of challenges that needed to be addressed :

- Driver adoption was not adequate
- Further system enhancements were required (functionality fine-tuning for transport operations user)
- Freight settlement was still managed via manual processes

Therefore, FourPL were engaged to assist Linfox to start the next phase of the project to overcome these challenges.

PROJECT OBJECTIVES

- To provide Blue Yonder TMS and MTData support to the transport operations team during the hypercare phase
- To implement and support the financial integration phase (Blue Yonder TMS & SAP integration)

FOURPL’S ROLE

- Hypercare support to the transport operations team
- Freight reconciliation/settlement process redesign
- Financial Integration UAT test cases development and UAT support
- Freight reconciliation/settlement user manual development and user training
- Financial integration go-live and hypercare support to the admin team

PROJECT SUCCESS/ACHIEVEMENTS

- Improving internal driver adoption to 95% and subcontractor to 90%
- Implementing system enhancements to improve user experience
- Eliminating the manual process for freight reconciliation/settlement with financial integration go live
- Enabling automatic customer invoice and subcontractor RCTI

WHY FOURPL?

- FourPL have strong knowledge in Blue Yonder TMS
- FourPL have adaptive and flexible approaches to client requests
- FourPL has previously been involved in other engagements for Linfox. Our existing knowledge and understanding of the business, culture and practices allows for a more seamless and efficient process.



Kittiya Channawa was responsible for providing Blue Yonder TMS and MTData support to transport operations team during hypercare phase as well as implementing and supporting financial integration phase.

"The DFN was successfully adopted by the operation teams due to the project's post roll-out agile approach to continuously gather user feedbacks, implement changes, and improve user experiences. The project team's user centric continuous improvement attitude marked the success of the South 32 DFN roll-out."

Kittiya Channawa



We work with our Customers to review, source and implement solutions for their spend management, supply chain and visibility software challenges.



FourPL is Australian owned company with offices in Brisbane, Melbourne & Sydney. Our team has extensive business, supply chain & system experience.



We are independent of systems and solutions - we work with a number of leading edge technology solution providers to provide our Customers with the best possible solution outcome for them.



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